Location		BACK OFFICE														FRONT OFFICE											
Group		Admin	Internal Staff											External Staff		Resident				External								Special
Role		Admin	Staff	Staff activities	Staff dining	Staff transportation	Staff maintenance	Staff wellness	Staff valet	Staff Housekeeping	Staff IT Support	Staff Pipeline	Other staff	Assistant	Vendor	Resident IL	Resident AL	Resident MC	Resident SN	Family	Prospect	Guest	Contact	@Home user	Care provider	Service provider	Volunteer	Committee Chair
Information	Information	Manage	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	ad (no buttoead (no buttonad (no buttons)								Read (no buttons)
	Mail arrived	Yes	Yes																									
News / Publish	Priority news	Manage																										
	News	Manage	Manage	Manage (1 service)	Manage (1 service	Manage (1 service)	Manage (1 service)	Manage (1 service)	anage (1 servic	Manage (1 service)	Manage (1 service)	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Manage (1 service)
	Manage comments	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes																	Yes
	Print studio	Yes	Yes	Yes	Yes	Yes				Yes	Yes																	
	Digital Signage (+ go live)	Yes	Yes	Yes																								
Activities	Information	Manage	Manage	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read						
	Manage activities	Yes	Yes	Yes																								
	View calendar + subscription	Yes	Yes	Yes												Own	Own	Own	Own	Own	Own	Own	Own	Own			Own	
	Manage attendees	Yes	Yes	Yes									Yes (FO)	Yes (FO)	Yes (FO)													
	Tracking	Yes	Yes	Yes									Yes (FO)	Yes (FO)	Yes (FO)													
	View metrics	Yes	Yes	Yes																								
Dining	Information	Manage	Manage	Read	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read						
	Manage items	Yes	Yes		Yes																							
	Create requests	All	All	Own	All	Own	Own	Own	Own	Own	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Own	Own	Own	Own	Own	Own	Own	Own	Own			Own	
	View requests	All	All	Own	All	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own			Own	
	Manage grid	Yes	Yes		Yes																							
POS	POS Staff	Yes	Yes		Yes																							
	Eat in grid	Yes	Yes		Yes																							
Table Reservations	Information	Yes	Yes	Read	Manage																							
	Create requests	Yes	Yes	Own	Yes	Own	Own	Own	Own	Own	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Own	Own	Own	Own	Own	Own	Own						
	View requests	All	All	Own	All	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own						
	Manage grid	Yes	Yes		Yes																							
Transportation	Information	Manage	Manage	Read	Read	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read						
	Create requests	All	All	Own	Own	All	Own	Own	Own	Own	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Own	Own	Own	Own			Own						
	View requests	All	All	Own	Own	All	Own	Own	Own	Own	Own	Own			Own	Own	Own	Own	Own			Own						
	Manage grid	Yes	Yes			Yes																						
Maintenance	Information	Manage	Manage	Read	Read	Read	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read						
	Create requests	All	All	Own	Own	Own	All	Own	Own	Own	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Own	Own	Own	Own			Own						
	View requests	All	All	Own	Own	Own	All	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own			Own						
	Manage grid	Yes	Yes				Yes																					
Valet	Information	Manage	Manage	Read	Read	Read	Read	Read	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read						
	Create requests	All	All	Own	Own	Own	Own	Own	All	Own	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Own	Own	Own	Own			Own						
	View requests	All	All	Own	Own	Own	Own	Own	All	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own			Own						
	Manage grid	Yes	Yes						Yes																			
Housekeeping	Information	Manage	Manage	Read	Read	Read	Read	Read	Read	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read						
	Create requests	All	All	Own	Own	Own	Own	Own	Own	All	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Own	Own	Own	Own			Own						
	View requests	All	All	Own	Own	Own	Own	Own	Own	All	Own	Own				Own	Own	Own	Own									
	Manage grid	Yes	Yes							Yes																		
IT Support	Information	Manage	Manage	Read	Read	Read	Read	Read	Read	Read	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read						
	Create requests	All	All	Own	Own	Own	Own	Own	Own	Own	All	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Own	Own	Own	Own			Own						
	View requests	All	All	Own	Own	Own	Own	Own	Own	Own	All	Own	Own	Own	Own	Own	Own	Own	Own									
	Manage grid	Yes	Yes								Yes																	
Concierge	Information	Manage	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read						
	Manage items/categories	Yes	Yes																									
	Create requests	All	All	Own	Own	Own	Own	Own	Own	Own	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Own	Own	Own	Own	Own	Own	Own						
	View requests	All	All	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own						
	Manage grid	Yes	Yes																									
Pipeline	Information	Manage	Manage									Manage																
	Create requests	All	All	(+)	(+)	(+)	(+)	(+)	(+)	(+)	(+)	All	(+)															
	View requests	All	All									All																
	Manage grid	Yes	Yes									Yes																
	Waitlist grid (view, actions, exports)	Yes	Yes									Yes																
Webshop	Information	Manage	Manage									Manage	Read															
	Create requests	ll (FO + BO	ll (only BO)									Yes	All (+)															
	View requests																											
	View metrics	Yes	etting in configurator)																									
Suggestions	Information	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read			Read						
	Create requests	All	Own	Self (cube) All (+)	Own	Own	Own	Own	Own	Own	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Own	Own	Own	Own			Own						
	View requests	All	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own			Own						
	Manage grid	Yes																										
Contact	Information	Manage	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read					Read	Read							
	Create requests	All	All	Own	Own	Own	Own	Own	Own	Own	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)					Own	Own							
	View requests	All	All	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own					Own	Own							
	Manage grid	Yes	Yes																									
Payments	Information	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read						
	Export	Yes																										
Visit	Information	Manage	Manage	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read	Read					Read	Read	Read	Read	Read	Read	Read	Read	
	Create requests	All	All	Own	Own	Own	Own	Own	Own	Own	Own	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)	Self (cube) All (+)					Own	Own	Own	Own	Own	Own	Own	Own	
	View requests	All	All	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Own	Schedule	Schedule	Schedule	Schedule	Own	Own	Own	Own	Own	Own	Own	Own	
	Manage grid	Yes	Yes																									
	Manage service	Yes																										
	View metrics	Yes																										
Absence	Manage grid	Yes	Yes																									
Insights	View metrics	Config																										
User management	View / upd. profile	Yes	Yes	Yes	Yes	Yes			Yes	Yes	Yes																	
	Full control	Yes																										
	Full control + delete																											
Wallet	View transactions	Yes	Yes																									
	Manage grid	Yes	Yes																									
	Manage settings	Yes	Yes																									